Use Case

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Keeping Operational Devices Ready for Work



Managing the endpoint lifecycle around the operational workflow, so devices remain ready wherever work happens.

The Challenge

The device is only useful when the workflow works.

Operational devices are rarely standalone endpoints. They depend on applications, identity, connectivity, security controls and support processes working together.

As device estates grow across sites, shifts and operational environments, maintaining configuration, application readiness and device availability becomes part of keeping the operation moving.

Managing the device is only one part of the challenge. The worker still needs the right application, access, connectivity and controls for the workflow to function.

Common Pressures

An operational estate that has to stay ready for work.

Operational endpoints may be rugged, shared, specialised or distributed, but the expectation is the same: they need to be ready when operations need them.

What makes it hard

- Shared and shift-based devices
- Rugged and specialised endpoints
- Application and configuration consistency
- Remote troubleshooting and support
- Long device lifecycles
- Operational availability expectations

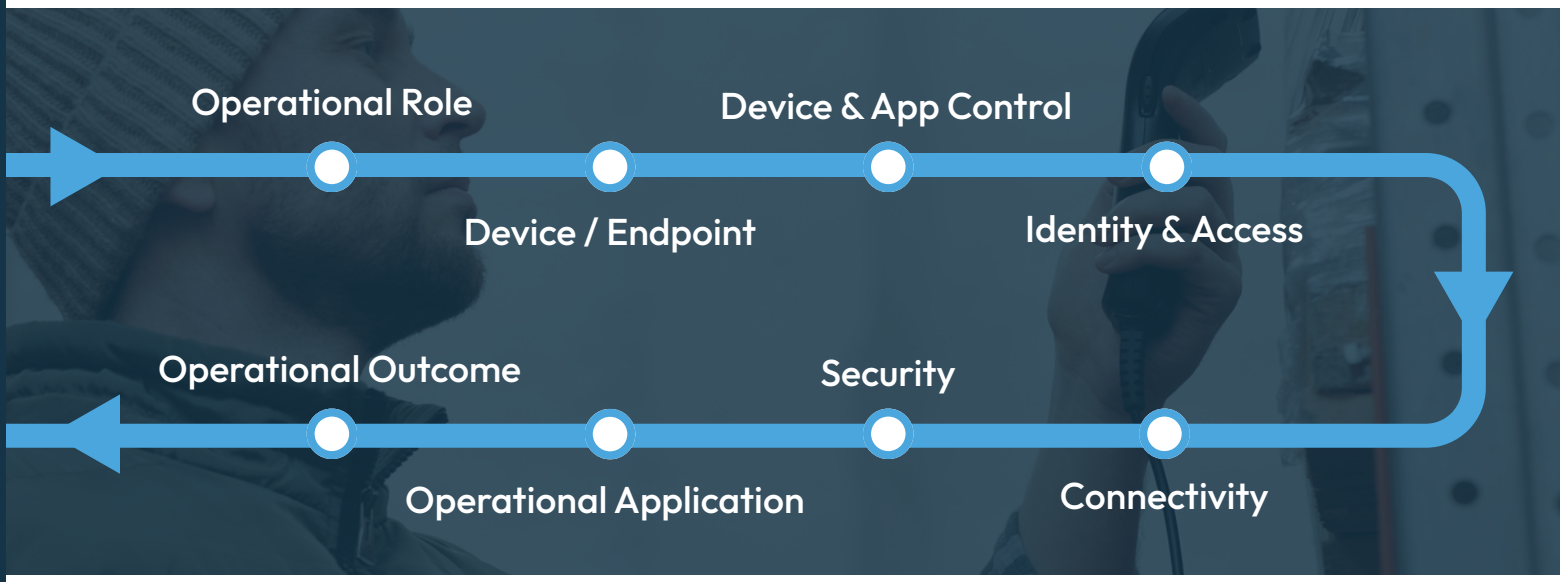
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The Connected Device Workflow

The device doesn't work in isolation.

An operational endpoint sits inside a wider workflow. The device, applications, worker access, connectivity and security controls all need to work together before the operational task can be completed.



Ready
The Endpoint
Provisioned, configured and appropriate for its operational role.

Accessible
The Worker
Able to reach the right device, application and operational system.

Available
The Applications
Deployed and maintained so the operational workflow is available.

Connected
The Environment
Connectivity and controls support the workflow wherever the work occurs.

The SecurOT View

Device management is a capability. Operational readiness is the use case.

The objective is not simply to enrol or manage an endpoint. It is to ensure the device, applications, access and connectivity can support the workflow.

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The SecurOT Response

Keep the workflow ready, not just the device.

Operational readiness comes from aligning the endpoint with the applications, access, connectivity and controls the workflow depends on. SecurOT brings these requirements together around the operational outcome, then identifies the capabilities and technologies appropriate to the environment.

Operational Endpoint

Match the device to the work.

Rugged, shared or specialised endpoints need to suit environments and the applications they support.

Device & Application Control

Keep the estate ready for work.

Configuration, applications, updates and remote support help maintain readiness across the device estate.

Identity & Worker Access

Make access work the way the operation works.

Individual, shared and task-based workflows require access appropriate to the worker.

Connectivity & Security

Keep the workflow connected and controlled.

Connectivity and security controls support reliable access to the operational systems the workflow depends on.



Start with the operational workflow

SecurOT starts with the operational requirement, identifies the capabilities needed and brings together the appropriate ecosystem around the workflow.

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